# Worried about a child

Working together to safeguard children in Bolton



Where do you fit in? How can you help? What can you do?



Bolton Safeguarding Children

#### What do children need from their parents?

- All children need love, security, trust, warmth, food and adequate clothing.
- The confidence to know their parents and carers will not harm them.

#### Which children are in need of protection?

• Children who may be suffering or are suffering neglect, physical, sexual or emotional abuse.

## These children need your help

### Whose responsibility is it to protect children?



# What should I do if I think a child may be in need of protection?

It is important you contact someone to talk about your worries. This could be a social worker, health visitor, teacher, doctor, police officer - anyone who you feel may be able to help - they will listen.

#### Who should I contact?

Ideally you should contact a duty social worker to discuss your concerns. Some addresses and telephone numbers are on the back of this leaflet - if possible contact the area office closest to you.

#### Do I have to give my name?

No. You can report a concern without giving your details.

However, leaving your details in strictest confidence can help everyone concerned - especially the child or young person you are worried about. If you are worried about this talk it over with the duty social worker.

#### What happens next?

- Someone will follow up each report where it is believed a child may be in need of help, support or protection.
- If necessary, social workers will talk with the child and family to hear what they have to say.
- They will talk to people who know the child such as those at schools or nurseries to hear their views.

#### After this several things could happen:

- Social workers will continue to be helpful to the child and support will be offered if needed.
- Social workers will try and get the right service to the child and their family.

# Help us to help them - your call can make a difference

#### **Children's Services – Referral and Assessment Team**

District	Areas Covered
North District Castle Hill Centre, Castleton Street, Bolton, BL2 2JW 01204 337408 01204 331505	Astley Bridge, Bradshaw, Breightmet, Bromley Cross, Darcy Lever, Dunscar, Eagley, Egerton, Hall i'th' Wood, Halliwell, Tonge Fold, Tonge Moor.
<b>South District</b> Farnworth Town Hall, Market Street, Farnworth, Bolton, BL4 7PD 01204 337729	Burnden, Darcy Lever, Daubhill, Deane, Farnworth, Great Lever, Harper Green, Kearsley, Little Lever, Moses Gate, Morris Green, Stoneclough

West District Westhoughton Town Hall, Market Street, Westhoughton, Bolton BL5 3AW

01942 634625

01942 634587

Blackrod, Deane, Derby, Great Lever, Halliwell, Heaton, Horwich, Hulton Park, Lostock, Smithills, Westhoughton.

#### **Emergency Duty Team**

Out of hours service 01204 337777

#### **Other useful contacts**

#### Police

0161 8725050 or 999 in an emergency

#### Fortalice

For women experiencing domestic abuse 01204 701846

Large print, interpretations, text only and audio formats of this publication can be produced on request. Please call 01204 337479 or email boltonsafeguardingchildren@bolton.gov.uk

As part of Bolton's commitment to a sustainable future, this document is printed (using vegetable based inks) on paper from sustainable forests.